

ES CENE

Call Center IP Phone *CC800V2*



ESCENE CC800V2 is one of IP Phone in the Call Center. It has has the unique style, good utility, clear voice etc feature. Cooperating with communication platform to finish strong phone functions, such as: call transfer, hotline function (immediately/delay), a key cancellation and registration, a key automatic response, etc.

Key Features

- One key enable or disable accounts register function.
- One key enable or disable auto-answer function.
- One key change the ringing type.
- Multi-language, e.g. Chinese, English, Russian, French etc .
- Two SIP accounts and support three-way conference, SMS.
- 2xLAN, PoE, RJ9Headset.
- 4 programmable keys.
- XML/LDA, BLF/BLA
- Auto-provision, HTTP/TFTP/FTP .
- Light of status.

CC800V2 Technical Datasheet

Phone Features

2 SIP accounts, Hotline
Call hold, Call waiting, Call forward, Call return
Call transfer (blind/busy/ask)
Caller ID display, Redial, Mute, DND
Auto-answer, 3-way conferencing
Speed dial, SMS, Voicemail
Message Waiting Indication LED
Tone scheme, Volume control
Direct IP call without SIP proxy
Ring tone selection/import/delete
Black list, Hand-free indicator.
Call history: dialed/received/missed (50-entries);
Multi-Language
Soft keys programmable, Supports PC control

Advanced Features

XML Phone Book search and input & output
Enterprise phone book(800 entries)
LDAP phone book
Functions customizable keys

IP PBX System Integration

Busy lamp field (BLF), BLF list
Bridged line appearance (BLA)
DND & Forward synchronization
Intercom, Paging, Music on hold
Call pickup, Dial Plan, Call recording
Anonymous call, Anonymous call rejection
Network conference, Distinctive ringtone

Compatible with the platform

Codes and Voice Features

Wideband Codec: G.722
Narrowband codec: G.711μ/A,
G.726, G.729AB,iLBC
VAD, CNG, AEC, AGC.Full-duplex,

Security

LLDP, VLAN QoS (802.1pq),VPN(L2TP)*
Transport Layer Security (TLS)*
Digest authentication using MD5/MD5-sess
Secure configuration file via AES encryption *
Encryption for configuration file*
Phone lock for personal privacy protection
Admin/User 2-level configuration mode , LLDP, CDP

Network Features

SIP v1 (RFC2543), v2 (RFC3261)
SIP connection: Proxy mode & Peering Points mode;
SRTP voice encryption(RFC3711)
Redundant server support
NAT Traversal: STUN mode
DTMF: In-Band, RFC2833, SIP Info, Auto
HTTP Web Management
IP Assignment: Static/DHCP/PPPoE
TFTP/DHCP/PPPoE client
Telnet/HTTP/HTTPS server
DNS client, NAT/DHCP server

Management

Auto provision via FTP/TFTP/HTTP/HTTPS for mass
deploy;
Configuration: browser/phone/auto-provision
Trace package and system log export

Optional Feature

TR069, IPv6, HTTPS web management, 802.1x, OPEN
VPN

Physical Features

128x64 graphic LCD
25 keys including 2 programmable keys
6 LEDs: 1* headset light, 2* accounts lights,
3*function lights (Answer Key/Ringing/Mute)
1* RJ-9 handset port
1*RJ-9 headset port
1*3.5mm PC headset port
2xRJ45 10/100M Ethernet ports
Power adapter: AC 100~240V input and
DC 5V/1A output
Power over Ethernet ,IEEE 802.3af,class 0
Power consumption: 2.5-3.5W
Net weight: 0.342KG
Dimension: 162x105x62MM
Operating humidity: 10~95%
Storage temperature: up to 60°C

Package Features

Qty/CTN: 20 PCS
N.W/CTN: 6.84KG
G.W/CTN: 10.08KG
Carton Meas: 285*460*300MM

Certifications



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*these features are not available and blocked in firmware for products which are supplied to Russian Federation and EAC countries